## **Panasonic**

## Инструкция по установке

WI-FI контроллер (встроенный)



Инструкция по установке WI-FI контроллер (встроенный) 2-23

Внимательно прочтите это руководство по эксплуатации и сохраните их для дальнейшего использования.







Изготовитель:
Panasonic Corporation (Панасоник Корпорэйшн)
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Сделано вМалайзии
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Следуйте нижеприведённым правилам, если иное не указано в других документах.
1. Устанавливайте прибор на твёрдой плоской поверхности, за исключением отсоединяемых или несъёмных частей.
2. Хранить в сухом, закрытом помещении.
3. Во время транспортировки не бросать, не подвергать излишней вибрации или ударам о другие предметы.
4. Утилизировать в соответствии с национальным и/или местным законодательством.
Правила и условия реализации не установлены изготовителем и должны соответствовать национальному и/или местному законодательству страны реализации товара.
местному законодательству страны реализации товара.
Благодарим Вас за покупку этого изделия Panasonic.
влагодарим вас за покупку этого изделия гапазопіс.
Инструкция по установке входит в комплект.
Примечание:
Дату изготовления (год, месяц) Вы можете найти табличке, расположенной на задней стороне изделия
после фразы «Дата изготовления»

Встроенный WIFI контроллер, который позволяет вам контролировать ваш кондиционер воздуха из любого места.

Благодарим вас за покупку этого продукта Panasonic.

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## Меры предосторожности

Во избежание получения травм, нанесения телесных повреждений другим лицам и ущерба имуществу следует соблюдать следующие инструкции. Неправильная эксплуатация вследствие несоблюдения следующих инструкций нанесет вред или ущерб, степень серьезности которых классифицируется следующим образом: Данное устройство не предназначено для широкой публики.



Этот символ предупреждает о смертельной опасности или о риске получения серьезной травмы.



Этот символ предупреждает об опасности травмы или нанесения вреда имуществу.

Инструкции, которые следует выполнять, обозначаются следующими символами:



Этот символ обозначает действие как ЗАПРЕЩЕННОЕ.



Эти символы обозначают действия как ОБЯЗАТЕЛЬНЫЕ.



## Контроллер WIFI (активирован)



Не используйте внутренний блок вблизи любоого медицинского оборудования или автоматического контрольно-измерительного оборудования (автоматическая дверь, проводная сигнализация и др.). (Радиоволна от внутреннего блока может мешать работе оборудования и может вызвать инцидент из-за неисправности)

## Меры предосторожности



Держитесь на расстоянии не менее 15 см от внутреннего блока, если у вас есть сердечный кардиостимулятор. (Радиоволна от внутреннего блока может вмешиваться в работу кардиостимулятора)



## ПРЕДОСТЕРЕЖЕНИЕ

## Контроллер WIFI (активирован)



Проверьте следующие требования перед использованием (дома):

- Тщательно вставьте блок питания.
   Убедитесь, что пыль не скапливается на источник питания. (Это может привести к возгоранию из-за воспламенения в блоке питания и плохого контакта)
- Проверьте статус активации таймера установленного другими лицами. (Неожиданная операция остановки может нанести вред организму человека, домашним животным и растениям)
- Не должно быть препятствий для кондиционера, например, измененного воздушного потока. Убедитесь, что нет объектов, которые могут быть легко смещены из-за потока воздуха, который дует прямо на него. Упавший или перемещенный объект(ы) может привести к таким опасностям, как пожар, травмы и т. д.
- Всегда используйте дистанционный пульт управления идущий в комплекте, когда есть возможность человека (лица) (например, младенец, дети, инвалид (ы), пожилой или больной человек (лицо)) не способного контролировать температуру самостоятельно и полагаются на заранее установленные конфигурации кондиционера. Повышение и понижение температуры из-за удаленной работы может заставить жильца(ов) испытать дискомфорт и/или нарушение их повседневной рутины. Растение(я) и животное(я), вероятно, быть затронуты внезапным изменением температуры.



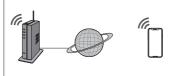
Проверьте следующие требования перед включением кондиционера из удаленного места:

- Сообщите человеку (лицам) поблизости помещения с кондиционированием воздуха что вы будете дистанционно управлять работой и настройки кондиционера. Это делается для того, чтобы исключить любую возможность серьезного воздействия на человека (лиц) либо из-за неожиданности или из-за резкого перепада температуры (от комфорта к холоду или наоборот). (Это может нанести вред человеческому телу из-за внезапных изменений внешней температуры и комнатной температуры. Регулировка температуры может управляется с помощью пульта дистанционного управления) - Если основной дисплей Panasonic Приложения Comfort Cloud не отражает статус операции, пожалуйста используйте пульт дистанционного
- управления идущий в комплекте для включения кондиционера.
   Так как приложение использует сеть интернет, возможны случаи когда удаленная работа невозможна из-за связи и/или сбоя в сети (такие как Panasonic Cloud простои серверов, операторы связи простои сервера, подключение к WIFI
- простои сервера, подключение к WIFI и т.д.). В случае такого отказа (-ов) пожалуйста, используйте пульт пульт управления кондиционером идущий в комплекте с ним.

## Обзор системы



Необходимо подготовить заранее (купить и подписаться отдельно)



Роутер Интернет Смартфон

Скачать из магазина приложений



Panasonic Comfort Cloud арр (бесплатно)

- Эта функция требует, чтобы приложение работало со смартфоном с Android 5.0 и выше или с iOS 9 и выше. Однако нет гарантии, что приложение будет хорошо работать со всеми версиями.
- Контроллер WiFi разработан специально как терминал для приложения «Panasonic Comfort Cloud».
- Зона действия беспроводной локальной сети должна достигать места установки внутреннего блока.

#### Технические характеристики

Контроллер WiFi	Беспроводной встроенный LAN модуль
Модель	DNSK-P11
Напряжение	DC 5B (От внутреннего блока)
Сила тока	Tx/Rx max. 290/100 mA
Беспроводной стандарт LAN	IEEE 802.11 b/g/n
Диапазон частот	2.4 GHz band
Шифрование	WPA2-PSK (TKIP/AES)

### Предосторожности

- НЕ разбирайте и не модифицируйте этот сетевой адаптер каким-либо образом.
- НЕ отсоединяйте этот сетевой адаптер от внутреннего блока во время работы.
- Данные, передаваемые и принимаемые по радиоволнам, могут быть перехвачены и отслежены.

#### Максимальная радиочастотная мощность, передаваемая в полосах частот

Тип соединения	Диапазон частот	Макс. EIRP (dBm)
WLAN	2412 - 2472 MHz	20 dBm

#### Меры предосторожности при использовании

• Перед использованием изделия обязательно прочтите все меры предосторожности, приведенные в данном руководстве. Компания не несет ответственности за какие-либо дефекты и повреждения, возникшие в результате использования данного продукта, путем неправильного использования вами или третьей стороной, если юридическая ответственность не признается в отношение к неисправнастям.

#### Меры безопасности

- Беспроводная локальная сеть использует радиоволны для обмена информацией. Следовательно, существует риск несанкционированного доступа.
- Инициализируйте настройки приложения на изделии перед его утилизацией или передачей третьему лицу.

### Перед настройкой сетевого подключения

- Убедитесь, что беспроводной маршрутизатор правильно подключен к сети.
- Убедитесь, что беспроводная локальная сеть смартфона активирована.
- Убедитесь, что ваш смартфон и данное изделие подключены к одному и тому же беспроводному маршрутизатору.

#### Установка приложения

Для пользователей Android (Android 5.0 и выше)

- ОТКРЫТЬ Google Play
- Найти "Panasonic Comfort Cloud" app.
- Загрузить и установить.

Для пользовтелей iOS (iOS 9 и выше)

- Открыть Download on App Stor
- Найти "Panasonic Comfort Cloud" app.
- •Загрузить и установить.

#### Примечание

- Пользовательский интерфейс приложения может измениться без предварительного уведомления при обновлении версии.
- Вы можете бесплатно использовать это приложение. Однако могут взиматься другие сборы, за подключение к сети и ее работу.

## Настройка "Panasonic Comfort Cloud"

#### Создание нового Panasonic ID

Используйте приложение "Panasonic Comfort Cloud" как опциональный контроллер изделия.

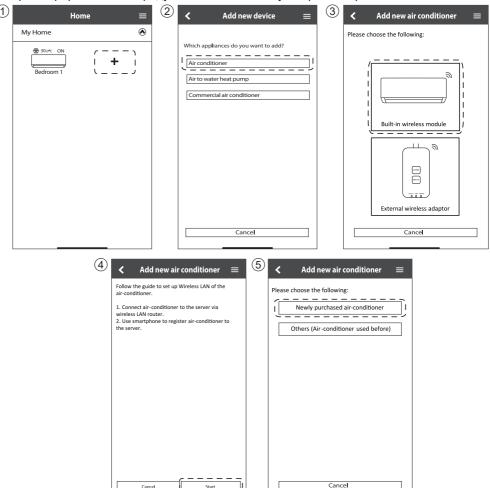


- •Для нового пользователя, выбрать
- "Create new Panasonic ID" для регистрации.
- •Для зарегистрированных пользователей при входе используйте ваш Panasonic ID и пароль.

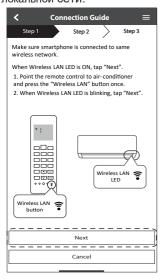
## Настройка приложения

### Добавление нового кондиционера

• Перед использованием приложения «Panasonic Comfort Cloud» вам необходимо зарегистрировать этот продукт. Обозначенное пунктиром выбрать.



#### Настройка сети подключения



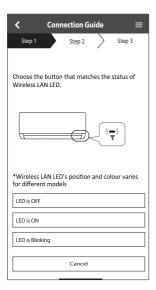
Быстрое мигание	Блок подключается.
Медленное мигание	Блок не подключен
Без мигания (горит)	Блок подключен

• Блок может установить соединение с маршрутизатором, даже если устройство выключено.

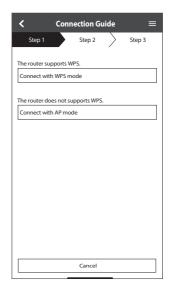
### Примечание

• Если индикатор беспроводной локальной сети постоянно мигает и вы не хотите использовать приложение, нажмите кнопку LAN 👼, чтобы выключить его.

② Выберите статус беспроводной LAN LED



З Выберите предпочтительную настройку режима подключения.



### Подключение к сети используя режим WPS (метод 1)

- - Step 1

    Step 2

    Step 3

    Press the WPS button on the router to establish connection.

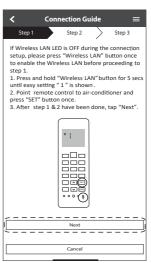
    Tap "Next" after the router is ready for connection

    Next

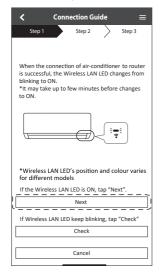
    Cancel

(3) Когда кондиционер успешно подключен к маршрутизатору, беспроводной локальной сети. Светодиод перестает мигать и включается.





Если индикатор беспроводной локальной сети продолжает мигать, проверьте
 соединение беспроводного маршрутизатора.



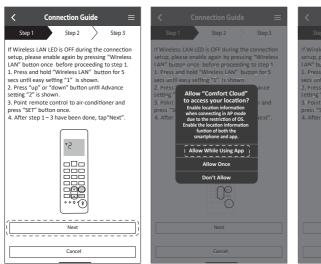


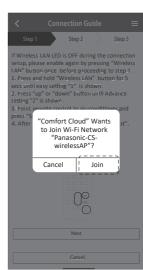
## Подключение к сети с использованием режима АР (способ 2)

(Для Android 5.0 и выше, iOS 11 и выше)

①Убетитесь, что включен индекатор беспроводного соединения. Нажать с кнопке на 5 секунд пока на пульте дистанционного управления не появится «1».

Нажать До появления "2". Направьте пульт дистанционного управления на кондиционер, нажать 🔝 Подключитесь к сети "Panasonic-CS-wirelessAP".

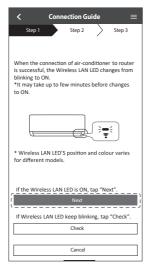




Введите пароль выбранного беспроводного маршрутизатора и продолжите нажав ОК.



- З Когда кондиционер успешно подключен к маршрутизатору беспроводной локальной сеть, светодиод перестает мигать и включится. Когда горит индикатор беспроводной локальной сети, подключите смартфон к беспроводному маршрутизатору, чтобы продолжить настройку.
  - Если индикатор беспроводной локальной сети продолжает мигать, проверьте подключение беспроводного маршрутизатора.



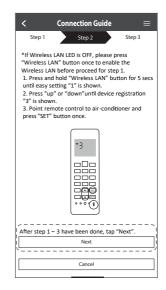




### Выберите кондиционер и установите пароль

1 Выберите модель для регистрации вашего кондиционера.





② Установите пароль для завершения регистрации. Пароль должен состоять из 8-15 символов содержащих буквы и цифры.

#### Примечание

• Сохраните пароль для использования в будущем. Вы можете использовать тот же пароль при регистрации других устройств Panasonic.



#### Регистрация завершена

- После регистрации и установки подключения между приложением и вашим кондиционером, установите предпочтительное имя, которое позволит легко определить ваш кондиционер.
  - После регистрации предпочтительного имени для вашего кондиционера вы можете использовать функции приложения «Panasonic Comfort Cloud»



Помимо управления работой, это приложение может контролировать расчетную энергию потребление и делать сравнение для различных временных рамок, ссылаясь на график статистики.

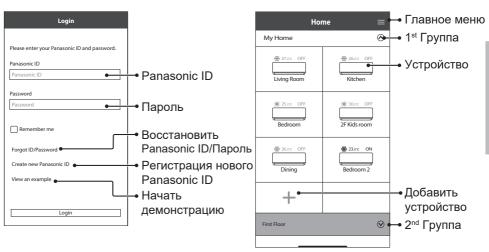


#### Примечание

• Проверяйте состояние подключения приложения до и во время работы. Если статус не отабражен, используйте пульт дистанционного управления идущий в комплекте.

## Зпауск приложения

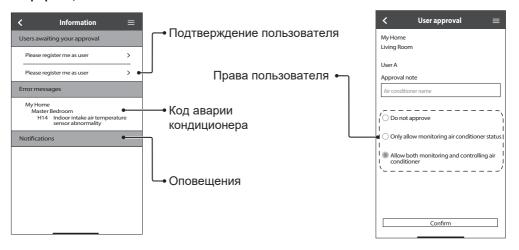
 Войдите в приложение "Panasonic Comfort Cloud" ② Выберите кондиционер для управления



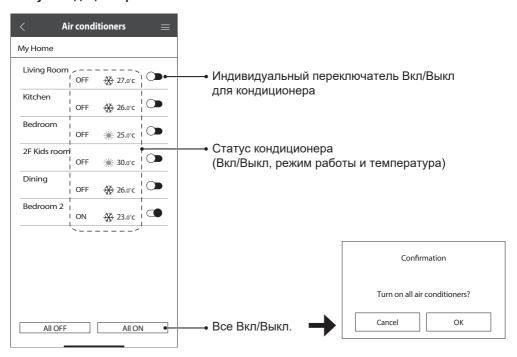
### Главный экран устройства — настройка работы



### Информация



### Статус кондиционера

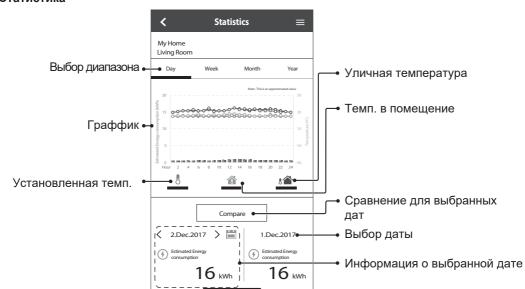


### Продвинутые настройки

### Режимы работы



#### Статистика



#### Примечание

- Расчетное энергопотребление может не поддерживаться некоторыми моделями.
- Для мульти-сплит: отображаемое значение энергопотребления относится ко всей системе.

## Как использовать

### Недельный таймер

- ① Нажмите «Еженедельный таймер», чтобы установить расписание таймера.
- Нажать



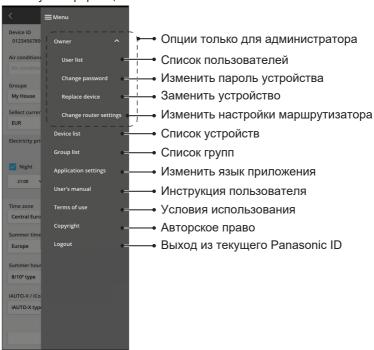


③ Нажать • для добавления программы таймера. Вы можете установить максимум до 6 программ на один день. Weekly timer 10:00 SET **※ 25.0°c** My Home My Home Living Room Living Room Change Monday ₩ Edit timer 10 58 11 59 00 10:00 Please select the day you would 13 01 OFF 2. 14:00 14 02 Mon 18:00 **å** 25.0℃ Ø Ø 4. 20:00 Wed Ø Thu Установить время Установить параметры 22:00 **₩**27.0°c 5. Ø 6. Сору

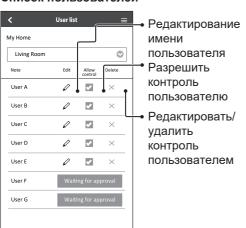
Копировать таймер

#### Главное меню

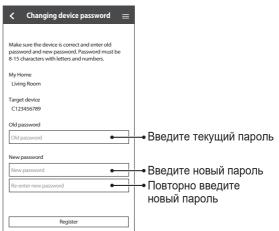
Главное меню позволяет пользователю редактировать настройки устройства и предоставляет важную информацию.



#### Список пользователей



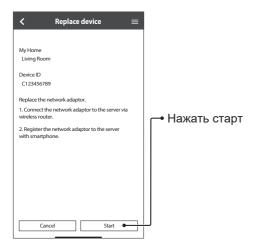
#### Изменить пароль устройства



## Как использовать

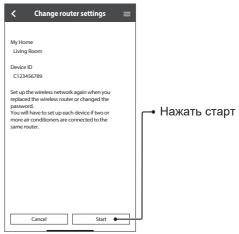
## Заменить устройство

1 Выбрать "Заменить устройств" в меню.

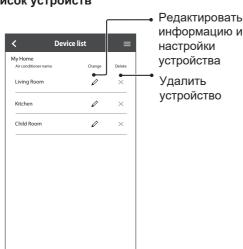


## Изменить настройки маршрутизатора

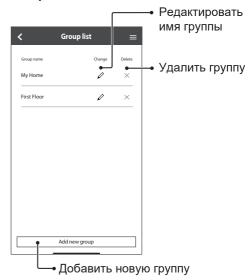
② Выбрать "Изменить настройки маршрутизатора" в меню.



## Список устройств



### **Group List**



# Контроллер WIFI и Приложение FAQs

Прежде чем звонить в сервисный центр, просмотрите этот список. Это может сэкономить вам время.

### Первоначальная настройка

Признак	Причина
"Panasonic Comfort Cloud приложение не может быть установлен в смартфоне.	Проверьте, совместима ли версия смартфона (Android 5.0 и выше или iOS9 и выше). Нет гарантии, что приложение будет хорошо работать со всеми версиями.
Регистрация кондционера в приложение "Panasonic Comfort Cloud"	Следуйте инструкциям по первоначальной настройке кондиционера. Мы рекомендуем дать название каждому зарегистрированному кондиционеру, чтобы его было легко отличить.
Зарегистрировать дополнительного пользователя для управления контроллером WIFI.	Загрузите приложение «Panasonic Comfort Cloud» и создайте новую учетную запись Panasonic ID. Следуйте начальной настройке. Когда кондиционер зарегистрирован, введите пароль, установленный первым пользователь (владелец). Владелец должен подтвердить действие, для завершения регистрации. Для подтверждения владельцу необходимо выбрать Меню, затем выбрать «Владелец». После этого выберите «Список пользователей», чтобы утвердить доп. пользователя.

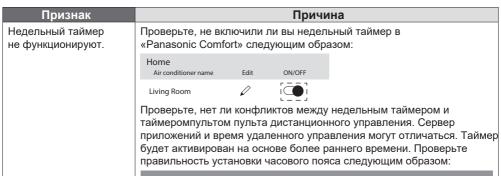
#### Связь

СВЯЗЬ	
Признак	Причина
Кондиционер и беспроводной маршрутизатор не могут быть связанны.	Убедитесь, что сигнал LAN маршрутизатора достигает устройства, а SSID не скрыт, настройка MAC-адреса включена для устройства, а двухдиапазонный сигнал маршрутизатора включен для соединения 2,4 ГГц. Перед настройкой убедитесь, что ваш смартфон подключен к сети 2,4 ГГц. Некоторым сетевым маршрутизаторам MESH автоматически назначается сигнал 5G. В таком случае добавьте к существующей сети выделенный маршрутизатор 2,4 ГГц.
Не удалось подключиться к Облачному серверу.	Сеть компании, требующая входа на сервер, не поддерживается. IP-адрес PCPF и AFUS может быть отфильтрован или может быть заблокирован. Настройте отдельную сеть беспроводной локальной сети для продуктов IoT. Для настройки роутера используйте порт: 443; URL: Idcws.pcpf.panasonic.com
Беспроводной сигнал отключен или прерван.	Ваше сетевое соединение может быть нестабильным. Проверьте уровень сигнала используя эти шаги:  • Остановите работу кондиционера, затем нажмите кнопку € беспроводной локальной сети, в течение 5 секунд, пока на пульте дистанционного управления не появится «1».  • Нажимайте До тех пор, пока не появится «4».  • Нажмите SET str, и работа прекратится.  • Через 5 секунд индикатор беспроводной локальной сети на внутреннем блоке покажет силу сигнала. Сильный: моргните 3 раза, затем пауза.  Умеренный: моргните 2 раза, затем пауза паузу.  Слабое: моргнуть один раз, а затем пауза. Нет сигнала: ВЫКЛ.  • Сетевое соединение автоматически прервется через 10 минут. Нажмите кнопку беспроводной локальной сети для немедленной остановки.
Подозрительно или несанкционированный доступ к блоку.	• Сбросьте кондиционер к заводским настройкам. Для получения подробной информации см. «Прочее — для передачи или утилизации кондиционера». Затем снова настройте сетевое подключение.

# Контроллер WIFI и Приложение FAQs

## Приложение "Panasonic Comfort Cloud"

Признак	Причина
Не удалось получить идентификатор пользователя	В соответствии с законом о защите конфиденциальных данных администратор «Panasonic Comfort Cloud» не может получить ваш Panasonic ID. Создайте новый Panasonic ID.
He удалось получить ссылка на почту для сброса пароля поосле выбора "Forgot ID/password"	Возможно, ваш адрес электронной почты был введен неправильно. Выберите «Забыли ID/Пароль» снова.
Logged off even though "Remember me" is selected.	• Пользователь не согласен с уведомлением о конфиденциальности. • В соответствии с Законом о защите конфиденциальных данных вы выйдете из системы автоматически, если вы не заходите в приложение «Panasonic Comfort Cloud» 15 дней непрерывно. • Приложение «Panasonic Comfort Cloud» было закрыто на вашем мобильном телефоне. Снова откройте приложение «Panasonic Comfort Cloud» без подключения к сети. • Сервер «Panasonic Comfort Cloud» обслуживается или обновляется. • Ваш Panasonic ID использовался для входа в систему на другом смартфоне. Можно войти только в один PanasonicID на одном смартфоне. • Данные/кэш хранилища «Panasonic Comfort Cloud» очищены. Войти повторно.
Температура в помещении значок не отображается.	Значок температуры в помещении применим только для моделей с последней модификации.
Некоторые функции продукта такие как НЕАТ, iAUTO-X, Направление жалюзи (влево-вправо) и Powerfull.	Функции продукта будут отображаться в соответствии с настройками по умолчанию для каждой страны. Выберите правильную страну во время регистрации PanasonicID. Администратор приложения может включить функции продукта для каждого кондиционер в группе:





## Другое

Причина
Выбор <sup>■ менц</sup> из приложения «Panasonic Comfort Cloud». Выберите «Владелец», затем выберите «Изменить настройки маршрутизатора».
Проверьте, совместима ли версия смартфона (Android 5.0 и выше, или iOS9 и выше). Установите приложение «Panasonic Comfort Cloud» и войдите в систему с использованием вашего имени пользователя и пароля Panasonic. Следуйте инструкциям первоначального подключения.
Заменить плату управления. Затем выберите «Владелец», затем выберите «Заменить устройство». Примечание, только АСЦ должен это делать.
Замените сетевой адаптер/модуль беспроводной локальной сети. Затем выберите Меню в приложении «Panasonic Comfort Cloud». Выберите «Владелец», затем выберите «Изменить настройки роутера». Обратите внимание, что АСЦ должен выполнить это.
Сбросьте кондиционер к заводскому состоянию.  • Убедитесь, что индикатор беспроводной локальной сети на внутреннем блоке горит/мигает, затем нажмите и удерживайте кнопку беспроводной локальной сети в течение 5 секунд ♠, пока на дисплее ПДУ не появится «1».  • Нажимайте До тех пор, пока не появится «5».  • Нажмите ▼ В течение 3 секунд, и работа прекратится.  • Индикатор беспроводной локальной сети не горит, и сброс к заводским настройкам выполнен. Чтобы отменить регистрацию кондиционера в приложении «Рапаsonic Comfort Cloud», выберите Меню , затем

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Следующие признаки не указывают на неисправность.

Признак	Причина
Индикатор беспроводной локальной сети	Соединение устройства по беспроводной локальной
горит, когда устройство выключено.	сети с маршрутизатором активировано.
Индикатор беспроводной локальной сети	• Соединение устройства по беспроводной локальной
постоянно мигает.	сети с маршрутизатором не установлено.
	Перепроверьте ваше соединение.
	• Если вы не хотите использовать приложение, нажмит
	ি кнопку для выключения.

## Информация



### **Declaration of Conformity (DOC)**

Hereby, "Panasonic Corporation" declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU

The full text of the EU declaration of conformity is available at the following internet address:

http://www.ptc.panasonic.eu/

Authorized Representative: Panasonic Testing Centre, Panasonic Marketing Europe GmbH, Winsbergring 15, 22525 Hamburg, Germany

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https://accsmart.panasonic.com/Manual/Built-In/en/manual en.pdf

### **Firmware Update Function**

This product has functionality for connecting to the Panasonic firmware update server over the Internet to automatically update the device firmware to the latest version.

To update the firmware, the device will do check, once per day, whether its firmware is the latest version after power up. And if an update is required, the update is applied and the device restarts automatically. Operations are not possible while the device is being restarted (which takes about 1-5 minutes).

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